



Raisin Software utilizes the services of the third-parties listed below to support delivery of the Raisin Software and Services.

The list of Subprocessors in the Processing of Customer Data, including Customer Personal Data is incorporated into and falls under the governance of our Data Security Standards.

Last updated: October 30, 2026

Subprocessors for infrastructure

Name of Service Provider	Description of Service	Headquarters
Amazon Web Services Inc. (AWS)	Hosting the environment. Cloud hosting location is in Canada (Central region)	Seattle, WA, USA
Microsoft Corporation (Microsoft Azure)	Provide VPN's MFA and authentication services	Redmond, CA, USA
NewRelic	Storing application logs	San Francisco, CA, USA
CyberHunter Solutions Inc.	Managing and providing Wazuh for log monitoring and FIM	Ottawa, ON, CA
Sophos Group Ltd. (Sophos)	Provides anti-malware solution	Abingdon, UK
Cloudflare	Cloud WAF provider	San Francisco, CA, USA
Control Gap Inc.	PCI Auditing and Security Consultation	Mississauga, ON, Canada
Qrvey	Embedded analytics application	Tysons, VA, USA

Subprocessors for payment processing

Name of Service Provider	Description of Service	Headquarters
Adyen N.V.	Payment processing	Amsterdam, NL
PayPal	Payment processing	San Jose, CA, USA
Global Payments	Payment processing	Atlanta, GA, USA
Moneris	Payment processing	Toronto, ON, Canada
Deluxe	Payment processing	Minneapolis, MN, USA
Chase	Payment processing	New York, NY, USA
Softersware, Inc. (SafeSave Payments)	Payment processing	Fort Washington, PA, USA
Paysafe	Payment processing	London, United Kingdom

Worldline (Shift4)	Payment processing	Puteaux, France
Stripe	Payment processing	New York, NY, United States

Subprocessors for customer features

Name of Service Provider	Description of Service	Headquarters
Cloudsponge (Cloud Copy, Inc.)	Import of fundraiser contact emails	San Francisco, CA, USA
OpenAI, LLC	Prompt consumption and content generation for fundraising pages and social posts	San Francisco, CA, USA
Twitch Interactive Inc. (Amazon)	Broadcast of fundraiser livestreams	San Francisco, CA, USA
Google LLC	Auto-complete of address fields, website traffic analytics, validation (reCAPTCHA)	Mountain View, CA, USA
Meta Platforms, Inc.	Broadcast of fundraiser livestreams	Menlo Park, CA, USA
YouTube (Google LLC)	Broadcast of fundraiser livestreams	San Bruno, CA, USA
Logitech International S.A. (Streamlabs)	Broadcast of fundraiser livestreams	Newark, CA, USA
Strava, Inc.	Collection and display of fitness activities	San Francisco, CA, USA
Nuclavis Inc.	Integrated mobile fundraising application for Peer-to-Peer fundraising	Austin, TX, USA
Double the Donation, LLC	Identify employer matching gift eligibility	Atlanta, GA, USA
Salesforce Inc.	Customer CRM for constituent, gift and campaign information	San Francisco, CA, USA
Softerware, Inc. (DonorPerfect)	Customer CRM for constituent, gift and campaign information	Fort Washington, PA, USA
Omatic Software, LLC	Transfer of constituent, gift and campaign information of Customer CRM	Mount Pleasant, SC, USA

Subprocessors for business operations

Name of Service Provider	Description	Headquarters
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8x8 Inc.	Business telephone	Campbell, CA, USA
Appcues, Inc.	In-product analytics and surveys	Boston, MA, USA
HubSpot, Inc.	Email, calendar, document storage, recording transcripts, customer surveys, help desk and support tickets, including AI features	Cambridge, MA, USA
LogRocket, Inc.	In-product analytics	Boston, MA, USA
ProofPoint Inc.	Email protection	Sunnyvale, CA, USA
Microsoft Corporation (Office 365)	Email, calendar, document storage, video meetings and recording transcripts, including AI features	Redmond, WA, USA
Slack Technologies (Salesforce, Inc.)	Communication for customer support	San Francisco, CA, USA
Linear Orbit, Inc.	Help desk, support tickets, ticket resolution and internal development	San Francisco, CA, USA
ClientSuccess, Inc.	Email, document storage and support tickets	Lehi, UT, USA